

## Homelessness and rough sleeping strategy delivery plan, Year 1: 2024-25

### Theme 1: Improve collaborative partnerships to make homelessness everyone's business.

Objectives	Priorities	Actions	Responsibility	Key Partners	Measure	Resources Required	Target Date/ Milestones
<b>1.1</b> <b>Strengthen collaborative working</b>	1.1.1 Provide strong governance and delivery of partnership projects	Annual review and refresh of the Housing Partnership Board	Housing Partnership Board members (HPB)	NCT ASC PH NPH GUHG FHG	KPIs	Staff resources	Q1
		Delivery of HPB 24/25 work programme	HPB	NCT ASC PH NPH GUHG FHG	KPIs	Staff resources	Ongoing
		Review and refresh Single Homelessness and Homelessness Prevention Networks to link with HPB; Anti-Poverty Strategy Oversight Board and DA/SV Board and Health and Wellbeing Board	HSP	Memberships of SHF and HPN Homeless Link		Staff resources	Q1
	1.1.2. Deliver a collaborative multi-agency homelessness framework that facilitates early interventions	Ensure relevant Housing staff attend and implement MECC training delivered by Public Health	PH	Housing Solutions  Local partners	Numbers attending MECC training	Staff resources	Ongoing
		Research best practice models for collaborative approaches to early homeless intervention	HSP  Transformation	Housing Solutions ASC NCT PH	Report / Business case on models	Staff resources	Q2

	1.1.3 Explore joint-commissioning to improve and enhance delivery of homelessness services	Understand the housing needs for customers of Adult Social Care and Children's Services (NCT)	HSP ASC NCT	HPB	Report following workshop	Staff resources	Q2
		Research good practice models of provision for identified housing needs for customers of Adult Social Care and Children's Services	HSP	ASC NCT HPB	Report	Staff resources	Q2
		Prepare Business Case for 1x new ASC and 1x new NCT housing scheme	HSP ASC NCT	HPB	Business Case	Staff resources	Q3
		Complete Domestic Abuse and Sexual Violence needs assessment refresh	CST	DA specialist providers HSP Housing Solutions	Delivery of needs assessment	Staff resources	Q3
		Complete revised DA and SV strategy			Adoption of new strategy	Budget	Q4
		Develop service specification and commission Safe Accommodation for victim survivors of Domestic Abuse	CST HSP	DA/SV Board RPs NPH ASC	Service specification Tender Process Contract Award	Staff resources  Budget held in Community Safety	Q4

	<p>1.1.4 Understand the barriers experienced by customers in attempting to access our services</p>	<p>Engage with local communities to understand barriers to accessing our services by utilising the existing tools and networks that are in place to gather community insight, including:</p> <ul style="list-style-type: none"> <li>• The Community Development Team, working in our most deprived areas</li> <li>• Our Community Engagement Team, working with our communities that are most vulnerable and face inequality</li> <li>• Through Local Area Partnerships and other networks and forums.</li> </ul>	<p>CST LAP Leads</p>	<p>Community groups Customer services HSP Housing Solutions</p>	<p>Numbers/groups of communities engaged</p> <p>Forums attended</p> <p>Case studies/lived experienced gathered</p>	<p>Staff resources</p>	<p>On-going</p>
	<p>1.1.5 Share knowledge and experience to understand each other's business.</p>	<p>Deliver a 12 month programme of 'Learning networks' and relevant training within Housing and Communities; Communities and Opportunities and relevant partners</p>	<p>Housing teams HSP Transformation Team</p>	<p>ASC NCT NHFT External key partner organisations</p>	<p>Number of sessions delivered and attendees</p>	<p>Staff time</p>	<p>Ongoing</p>
	<p>1.1.6 Improve signposting to homelessness services and support</p>	<p>Identify housing and homelessness issues to be included in the CTP programme</p> <p>Prepare material to support CTP programme</p>	<p>Community Training Partnership Housing Solutions</p>	<p>Community Engagement team HPN SHF HSP Anti-Poverty Strategy Oversight Group</p>	<p>Number of sessions and attendance of sessions delivered by CTP covering housing and homelessness issues</p>	<p>Staff time</p>	<p>Q2</p>

		Review the Homelessness Prevention Network and Single Homeless Forum to ensure partners are kept up to date on service provision for those at risk of or who are homeless	Housing Solutions HSP	HPN, SHF membership	Number of forum meetings held	Staff time	Ongoing	
1.1.7 Strengthening relationships with Registered Providers (RPs) who have a strong presence across the area and who deliver good quality housing, to improve sustainable move on options.		Ensure key stockholding RPs are included in Supported Housing Provider Forum (SHPF)	HSP	NPH GUHG Futures Other key RPs	Attendance at SHPF	Staff time	Q1	
		Establish a strategic RP Housing Management Forum	HSP PSH Housing Solutions	NPH GUHG Futures Other key RPs ASC	Attendance at forum	Staff time Budget for venue	Q1	
	1.1.8 Evidence what works and where gaps in needs and services remain.		Improve data collection, monitoring and use of intelligence across internal Housing Services, through staff training, procedures manual, supervision and improved reporting and analysis	Housing Solutions HSP	BIPI HPB DTI Transformation	Consistent data collection	Staff resources	Q2
			Improve data collection, monitoring and use of intelligence with relevant WNC services and external partners.	HSP Housing Solutions	BIPI HPB DTI Transformation ASC NCT Public Health Key external partners	Consistent data collection	Staff resources	Q3
			Implement standard KPIs and outcomes evidencing for in-house and commissioned services	HSP Housing Solutions	Public Health Commissioned services	Data on outcomes for customers	Budget for research/software, licencing, and training	Ongoing

		Embed, monitor and act on service user feedback across relevant WNC services and external partners.	HSP Housing Solutions		Good impact stories Complaints, Member and MP Enquiries	Staff time	Ongoing
	1.1.9 Secure support and investment across a range of council services and external partners to break down silos and pool resources to maximise support available.	Develop and implement new working procedures, protocols, action plans and joint training programme across Housing and with NCT	HSP Housing NCT	Public Health NHFT	New protocols, procedure and joint training programme	Specific Budgets	Q3
		Review use of financial support schemes available across the authority to those in housing need	HSP	NPH Revs and Bens	Report and recommendations	Staff time	Q1
		Review working procedures, protocols and action plans for residents with no recourse to public funds (NRPF)	Anti- Poverty strategy Oversight Board HSP Housing solutions	Public Health	Revised procedures / protocols	Staff time	On-going
		Develop and implement new working procedures, protocols, action plans and joint training programme across Housing and with ASC and Health for people with complex needs. <b>See 4.2</b>	HSP Housing Solutions	Public Health NHFT ASC	New protocols, procedure and joint training programme	Staff time	Q3
<b>1.2 Embedding a person- centred approach</b>	1.2.1 Minimise the need for people to repeat information about traumatic experiences	Develop relationships to improve information sharing with domestic abuse and other relevant support services	Housing Solutions HSP	Domestic abuse services CGL NHFT ASC NCT	Establishment of agreed pathways	Staff resources	Q3
		Deliver specialist domestic abuse training to relevant Housing Solutions staff	Housing Solutions	Domestic Abuse Providers	Percentage and number of staff trained	Staff resources	Q2

	1.2.2. Establish specialist multi-disciplinary and co-located teams	<b>See 4.2</b>	Joint Corporate leads Transformation Housing Solutions	Adult Social Care, Housing, NCT, Public Health, Police, Drug and alcohol service and VCS	Establishment of new MDTs	Staff resources Budget	Q4
	1.2.3 Understand trauma informed approaches to develop service provision that supports better outcomes for customers.	Deliver a Trauma informed training programme within Housing.	HSP Housing Solutions	Domestic abuse services CGL NHFT ASC NCT	Number of staff trained	Training budget	Q4
		Explore a Trauma informed training programme throughout WNC	HSP ASC NCT	Customer services	Training programme established		Q2
	1.2.4 Include those with lived experience (LEX) of homelessness or rough sleeping in the design and delivery of services.	Develop framework to embed LEX into policy and service design	HSP ASC	NCT Homeless Link Key accommodation providers and partners NHFT	No. of opportunities and people with LEX involved in service design.	Staff resources Training budget	Q3

<b>Theme 2: Early intervention and prevention of homelessness</b>							
<b>Objectives</b>	<b>Priorities</b>	<b>Actions</b>	<b>Responsibility</b>	<b>Key Partners</b>	<b>Measure</b>	<b>Resources Required</b>	<b>Target Date / Milestones</b>
<b>2.1 Increase our early intervention services</b>	2.1.1 Deliver accessible, high quality, up-to-date information and guidance, to help residents address their housing difficulties when these first arise	Update Housing content on WNC website and improve mutual links to appropriate partner organisation websites.	HSP Housing Solutions DTI Team	Communication and Engagement Customer Services Team RPs and Partner organisations Community Training Partnership (CTP)	Updated webpages	Housing strategy and partnership staffing resource  Housing solutions staffing resource  DTI resource	Q2
		Ensure information is accessible to those with language, literacy, cultural or cognition issues	Customer services team Comms team Housing Solutions	Community and Engagement Team Adult Learning	Number of customers requesting accessible information	Housing Solutions staffing resource  Communication team resource	Q2
	2.1.2 Deliver a programme of awareness raising initiatives across community settings, including schools on tackling key issues that result in homelessness	Scope a programme with partners of awareness raising across community settings  Engage with secondary school head teachers to incorporate programme within the school curriculum throughout 2025/26	Housing Solutions/ HSP	Community and Engagement team CGL Adult Social Care Community safety team Local secondary schools	Plan of events	Housing strategy and partnership staff resource  Housing solutions staff resource	Q2  Q2

	2.1.3. Deliver improved collection and analysis of data to identify households at risk of homelessness and inform service delivery	Ensure this action is scoped in work to identify future ICT solutions	Housing Solutions	DTI	Quality KPI data	Staff resources	Q4
<b>2.2</b> <b>Provide effective homelessness prevention services</b>	2.2.1 Ensure that residents can access the right service from the right organisation at the right time	Complete Housing Solutions service restructure	Housing Solutions	HR	Completion of staff recruitment	Staff resources HR resources	Q2
		Complete Housing Strategy and Partnerships restructure	Housing strategy and partnership team	HR Finance	Completion of staff recruitment	Staff resources HR resources	Q3
		Ensure appropriate first contact processes and triage for customers	Customer services Housing solutions HSP Out of hours team	Communications team NPH RPs	Clear service access points advertised	Housing solutions/ HSP / CSC team resources	Q2
		Scope a service health check to review operation of the restructured Housing Solutions service	Housing Solutions HSP	Procurement	Business case Scope document completed	Consultancy budget Staff resource	Q4
	2.2.2 Strengthen consistent provision, access to and promotion of housing, debt and money advice services across West Northants	Relaunch Debt and Money Advice Service provision across WN, including promotion of service via new webpages	Revenues and Benefits  Anti-poverty Oversight Board	Citizens Advice Community Law Housing Solutions HSP	KPIs	Transformation resource	Q1
2.2.3 Encourage housing providers to identify and assist households at risk of	Develop and implement Pre eviction protocol with RPs	Housing Solutions HSP	Key RPs	Regular RP meetings; pre eviction protocol	Housing solutions and HSP staff resource	Q2	



	homelessness at the earliest point possible	Promote and monitor the use of Duty to Refer and Commitment to Refer	Housing Solutions	All public authorities RPs HPN/ SHF members	H-CLIC stats on Duty to Refer	Housing solutions staff resource	On-going
	2.2.4 Develop effective financial and other interventions and assistance to prevent homelessness	Implement pathways to improve Housing Solutions response to the main causes of homelessness	Housing Solutions	NCT, Health ASC RPs	KPIs	Housing solutions staff resource	Q3
		Review our package of financial interventions to support the prevention of homelessness	Housing HSP PSH	Revenues and Benefits	Short report and recommendations	Budgets for incentives Staff resources	Q2
		Monitor the success and outcomes of financial intervention tools	Housing HSP PSH	Transformation Team	Quarterly monitoring report	Staff resources	Quarterly
		Ensure appropriate range of options for victim survivors of domestic abuse to prevent and relieve homelessness	DA/SV co-ordinator Housing Solutions HSP	WNC DA and SV Board members Commissioning Manager	KPIs Government returns	Staff resources Budgets	Q2
	2.2.5 Ensure new West Northants Housing Allocations Scheme is effective in preventing homelessness through access to settled homes	Monitor and review implementation and impact of new Allocation' scheme	Housing Solutions/ Housing Strategy and Partnerships	Key RPs	KPIs	Staff resources	Q4

<b>2.3 Reduce instances of people facing repeat homelessness</b>	2.3.1 Support households to make timely and accurate claims for financial support with their housing costs to create sustainable tenancies and avoid arrears	Comprehensive review of housing solutions processes and procedures.  Ensure adequate support for customers to make timely claims for financial support to help with housing costs	Housing Solutions team  Revs and Bens  Transformation team	Key supported accommodation providers  NCT	Completed review	Staff resources	Q2    Q3
	2.3.2 Ensure those experiencing domestic abuse have appropriate support to remain in safe, settled accommodation, avoiding repeated moves	Work with community team and DA and SV Board to establish effective solutions and support to inform safer accommodation commissioning	DA Co-ordinator  HSP	WN DA and SV Board  Specialist service providers	Reduced no. of MARAC repeat cases. Reduction in repeat homelessness as a result of DA	Staff resources	Q1
	2.3.3 Develop resident's skills and strengths to support them to build confidence, develop resilience and increase self sufficiency	Housing Solutions to robustly implement PHPs	Housing solutions	RPs	PHPs	Staff resources	On-going
		Scope tenancy ready training package	Housing solutions HSP Community and voluntary organisations	Economic Development Partners delivering tenancy support – training courses, job clubs	Scope document	Staff resources	Q3

	2.3.4 Provide appropriate targeted support for people with more complex needs to help sustain tenancies	Design and commission the new pathways for people with complex needs at risk of homelessness	HSP ASC NCT (for care experienced young people)	NHFT CGL Bridge Public Health Supported accom providers RPs	No, of people making repeat approaches as homeless	Staff resources	Q2
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**Theme 3: Increase provision and access to suitable and sustainable settled housing solutions**

<b>Objectives</b>	<b>Priorities</b>	<b>Actions</b>	<b>Responsibility</b>	<b>Key Partners</b>	<b>Measure</b>	<b>Resources Required</b>	<b>Target Date/ Milestones</b>
<b>3.1 Increase the supply of new affordable housing</b>	3.1.1 Increase the number of council homes.	Develop a Housing Delivery Framework	HSP	NPH GUHG FHG Other RPs	Cabinet approval of Strategy document	Staff resource Budget	Q2
		Implement the Housing Delivery Strategy	HSP	NPH GUHG FHG Other RPs	Increased affordable housing provision, KPI	Staff resource Budget	Ongoing
		Deliver the Single Homelessness Accommodation Programme (SHAP)	HSP Regeneration	Homes England DLUHC Assets team Procurement NPH Support Providers	18 self-contained units for people with high needs	Staff resources SHAP funding	End Q4
		Deliver Year 1 of the Local Authority Housing Fund, phase 3 (LAHF)	HSP	NPH Home England DLUHC	14 units	LAHF	Q4
	3.1.2. Increase the supply of new social rented homes let at a social rent level	<p>Agree and maintain development programme with registered providers (as part of Housing Delivery Strategy)</p> <p>Strengthen intention to deliver social rented provision through guidance and negotiation with developers and RPs</p> <p>Work with Homes England to identify opportunities to deliver increased social rent tenures</p>	HSP	RPs Planning Homes England	No. of new social rented homes delivered at social rent level	Homes England Affordable Housing Programme	Ongoing

	3.1.3. Explore the provision of modular homes and other innovative forms of accommodation	Link to 3.2.3 for actions in year 1					
	3.1.4 Maximise grant funding opportunities and ensure continual engagement with Homes England and DLUHC	Establish quarterly strategic meetings  Continue 6 weekly operational meetings  Identify and respond to funding opportunities	HSP	Homes England DLUHC	Increase in grant funding	Staff resource	Ongoing
	3.1.5 Utilise and make best use of Council land assets and resources	Develop and approve an assets management strategy	Assets team	HSP Transformation ASC NCT	Cabinet approval of strategy	Staff resource	Q2
<b>3.2 Reduce the number of households in and the cost of temporary accommodation (TA)</b>	3.2.1 Ensure value for money in the procurement of TA	Implement new Dynamic Purchasing System (DPS)	Housing Solutions	Procurement Legal Transformation	Implementation of DPS	Staff Budget	Q1
		Develop an acquisitions project plan	Housing Solutions	Procurement Legal Transformation	Implementation of DPS	Staff Budget	Q1
	3.2.2 Reduce number of households needing TA	Increased efficiency of Housing Solutions Service (Link to 2.1, 2.2, 2.3)	Housing Solutions	Transformation	KPIs (no. in TA and length of stay)	Staff resources TA budget	Ongoing
	3.2.3 Ensure a sufficient supply of affordable TA to meet demand: of the right type, quality and in right location	Develop a Temporary Accommodation Property Project Board	HSP	Transformation Housing Solutions Assets NPH	Delivery of TA transformation project	Staff resources	Q1
		Develop a Temporary Accommodation Policy	Housing Solutions HSP	Transformation	TA Strategy	Staff resources	Q3

		Prepare an options appraisal and business case for relocatable TA	Service Transformation Delivery Manager	Assets HSP; Housing Solutions, NPH Transformation Procurement	Options appraisal and Business case	Staff resources TA budget	Q1
		Increase number of units under Private sector Leasing scheme	Service Transformation Delivery Manager	PSH Housing Solutions Transformation	24 units 2024/25	Staff TA budget	Q4
		Explore potential for additional RP stock for use as TA	HSP	RPs	No. of RP units used as TA	Staff resources	Q2
	3.2.4 Provide effective support and advice to households in TA to enable them to move onto settled, sustainable homes more quickly.	Develop a Temporary Accommodation Policy (see 3.2.3)	Housing Solutions HSP	Transformation	TA strategy	Staff resources	Q3
		Ensure appropriate support to those in TA to move on to sustainable homes	Housing Solutions	Transformation	No. of households in TA	Staff resources	Q2
	3.2.5 Increase the supply of Council owned TA	Deliver the Temporary Accommodation Reduction Acquisition Programme (TARA)	HSP	Assets team NPH	Target of 50 units 2024/25	HRA retained budget Staff resources	Q4
<b>3.3 Improve access to good quality, affordable private rented accommodation</b>	3.3.1 Utilise the full range of statutory powers to tackle substandard private rented properties.	Ensure compliance with Housing Act 2004, in line with the Council's Private Sector Housing Enforcement Policy	PSH	Legal Services	Enforcement Activity Report	Staff resources	Q1 / on-going
	3.3.2 Improve support and incentives available to the private rented sector into a single 'offer' for landlords	Ensure solutions in 2.2.4 available used to help people access the PRS as well as remain in it	Housing Solutions PSH HSP	Revenues and Benefits	No. of people accessing PRS via financial incentives	HPG/ funds for schemes	Q2

**Theme 4: Ensure that where rough sleeping occurs, it is rare, brief and non-recurring.**

Objectives	Priorities	Actions	Responsibility	Key Partners	Measure	Resources Required	Target Date / Milestones
<b>4.1</b>  <b>Reduce prevalence of rough sleeping</b>	4.1.1	Establish monthly Strengths-Based Forum to review complex cases (individual case discussions)	ASC Housing Solutions (RS service manager)	NHFT Health/ NGH Police VCSE as relevant	No. of people sleeping rough and outcomes for customers	Staff time	Q1
		Implement recommendations of safeguarding adult reviews to improve service delivery and design	Establish monthly joint Operational meeting to consider learning and recommendations and policy/ procedure changes	ASC Housing Solutions (RS service manager)	No. of people sleeping rough and outcomes for customers	Staff time	Q1
	4.1.2	Embed an understanding of Multiple Exclusion Homelessness throughout the sector	Deliver MEH training programme throughout WNC and partners	Adult Social Care - Safeguarding Housing Solutions (RS service manager)	NSAB Customers facing homelessness ASC Housing Teams Supported housing providers and VCSE orgs. Elected members	1 full day session per quarter  Number trained/ resourced programme of delivery.	Staff resources to deliver MEH training

		Improve understanding and joint working around the needs of care experienced young people (see 1.1.3)	NCT HSP	ASC Housing Solutions	Report following workshop	Staff resource	Q2
		Improve understanding and needs of inclusion groups when experiencing / facing homelessness	Public Health	HSP Regulatory Services PSH	Improved access to service	Staff resource	Q3
		Improve joint working to prevent risk of homelessness for inclusion groups (e.g. GRT)	Public Health	HSP Regulatory Services PSH	Improved access to services	Staff resource	On-going
	4.1.3 Deliver and improve support to reduce rough sleeping	Review and update our Ending Rough Sleeping Plan	HSP Housing Solutions	DLUHC	Submission to DLUHC of the Ending Rough Sleeping Plan	Staff resource	Q1
		Ensure those leaving prison are supported to obtain accommodation and appropriate support through ongoing joint working with Prisons and Probation	Housing Solutions	Prison governors Probation Public Health	No of people homeless or rough sleeping on discharge	Staff resource	On-going
		Senior management strategic approach to working with Prisons to prevent homelessness on discharge and reduce repeat homelessness and re-offending	C & O Assistant Director	Prison governors Probation Public Health	No of people homeless or rough sleeping on discharge	Staff resource	Q2



		Ensure those leaving hospital are supported to obtain accommodation and appropriate support through ongoing joint working with hospitals	Housing Solutions	NGH Berrywood Local hospitals Public Health HSP	Duty to Refer statistics	Staff resource	On-going
		Ensure care leavers are supported to obtain accommodation and appropriate support through improved operational joint working and training	NCT ASC Housing Solutions	HSP	No of care leavers approaching as homeless	Staff resource	On-going
	4.1.4 Assess the impact and outcomes of the Rough Sleeping Initiative funded projects	Review progress and outcomes of RSI5 funded services and projects	HSP Housing solutions	DLUHC	Utilisation of grant funding	Staff resources	Q2
		Prepare for future RSI or equivalent funding cycle (link to 4.3.1)	HSP Housing solutions	ASC	Report	Staff resources	Q3
	4.1.5 Improve data collection and analysis across services to better understand outcomes (see also 1.1.8)	Improve monitoring of supported accommodation to reduce the prevalence of repeat homelessness arising where people are evicted	HSP Housing Solutions PSH	RPs Supported accommodation providers Revenues and Benefits	No. of homelessness approaches as a result of end of supported accommodation.	Staff resources	On-going
		Monitor the prevalence of placements by other local authorities within West Northants, of vulnerable people	Housing Solutions HSP	DLUHC	No. of rough sleepers new to area.	Housing Solutions staff time to monitor  Management time to raise and discuss with other LAs	On-going

<p><b>4.2</b></p> <p><b>Co-produce a joined-up pathway to support people with complex needs, who experience homelessness</b></p>	<p>4.2.1 Develop a framework of supported accommodation provision and housing related support</p> <p>4.2.2 Develop a coordinated and joined-up approach bringing together a range of partners to deliver personalised support to enable long term recovery</p> <p>4.2.3 Secure support and investment across a range of services (Housing, Health, Adult Social Care)</p> <p>4.2.4 Embed co-production with people with lived experiences into new service delivery (link to 1.2.4)</p>	<p>Deliver the Transformation programme for People with Complex Needs at risk of Homelessness</p> <p>(link to 1.1.3 ,1.1.8 and 1.1.9)</p>	<p>Joint Corporate leads Transformation Housing Solutions</p>	<p>ASC HSP Public Health Health NCT Supported accom providers RPs VCSE DLUHC Customers with lived experience Homeless Link</p>	<p>Outcome reports to transformation board</p>	<p>Staff resources Pooled budget</p>	<p>Q2</p>
<p><b>4.3</b></p> <p><b>Help people settle into homes where they can thrive</b></p>	<p>4.3.1 Develop and adopt housing-led principles throughout our support services, specialist housing provision and mainstream accommodation options.</p>	<p>Ensure the Health Needs Assessment of people who sleep rough research and recommendations inform the workstreams within the Transformation programme for People with Complex Needs at risk of Homelessness</p>	<p>Joint Corporate leads HSP Housing Solutions ASC Public Health</p>	<p>RPs Supported accommodation providers Key partners Customers with lived experience</p>	<p>Adoption of Housing-led principles</p>	<p>Funding needs to be sourced Staff resource</p>	<p>Q2</p>

		Develop a business case for a Housing First pilot	HSP Housing Solutions ASC	Customers with lived experience  RPs  Supported accommodation providers  Key partners  Complex needs and Homelessness pathway group	Business case	Staff resource  Budget	Q2
		Develop a business case programme of floating support that follows the individual for as long as they need it	HSP Housing Solutions ASC	RPs  Supported accommodation providers	Business case	Staff resource  Budget	Q2
		Develop an offer to ensure those who have experienced homelessness and rough sleeping can access services that help them rebuild meaningful lives.	HSP	Housing solutions ASC Housing Solutions Economic Dev Adult Learning Hope Centre DWP Sport & Leisure VCSE partners Together UK	Programme of offers	Staff resource	Q2
	4.3.2 Deliver targeted support and services for women at risk of and	Consolidate understanding of women's experience of chronic homelessness within West Northants	HSP DA and SV Co-ordinator PH Inclusion	Health Public Health Housing Solutions	Delivery of a workshop	Staff resources	Q2

	experiencing homelessness	Develop targeted recovery services for women with complex needs, at risk of and experiencing homelessness	HSP DA and SV Co-Ordinator Public Health	DA specialist services DA and SV Board Homeless Link	Business case	Staff resources Budget	Q3
	4.3.3 Improve access to rapid 'off-the-street' options for rough sleeping.	Link to 4.2.1 and 4.2.2	Joint Corporate leads HSP Housing Solutions	ASC Public Health	Outcome reports to transformation board	Staff resources	

**Abbreviation Key:**

HSP: Housing Strategy and Partnerships  
ASC: Adult Social Care  
CST: Community Safety Team  
PSH: Private Sector Housing  
PH: Public Health  
PSH: Private Sector Housing  
NPH: Northamptonshire Partnership Homes  
NCT: Northamptonshire Children's Trust  
SHPF: Supported Housing Provider Forum  
SHF: Single Homelessness Forum  
HPN: Homeless Prevention Network  
RP: Registered Providers  
GUHG: Grand Union Housing Group  
FHG: Futures Housing Group  
MECC: Make Every Contact Count  
CTP: Community Training Programme  
GRT: Gypsy, Roma and Traveller